# Healthier Children, Adults & **Families**

#### Results in...

- · consumer demand for TIC
- transformation across all **HS** systems
- private sector involvement
- gov't involvement
- focus on HS & community
- transformation vs. 'fixing' Individuals
- public discussion of trauma & resilience

#### Develop

- standard TIC educational material for general distribution
- specialized TIC educational material for key stakeholders
- media campaigns
- WI TIC website
- state & local gov't briefing material

Promote TIC understanding

#### Results in...

- revision of professional ethics standards re. dual relationships
- consumer leadership
- effective programming
- diversity among consumer involvement
- decreased stigma
- · increased consumer recovery

# Support

- trauma-informed peer support services
- TIC included in peer specialist certification
- consumer TIC Champions

Insist that consumers be involved in creating and evaluating policy & practice

Increase meaningful consumer involvement

### Increased...

- # of orgs meeting TIC fidelity benchmarks
- job satisfaction
- client satisfaction
- # of TIC champions
- · access to & utilization of effective services
- TIC-focused quality assurance

#### Decreased...

- restrictive placements
- stigma
- HS costs

#### Create

- TIC toolkit including org assessment, TIC standards & fidelity tools
- · accountability to standards and fidelity
- TIC focus in higher education
- TIC in professional licensure requirements
- Include TIC measures in QA

Infuse TIC principles into all programs & services

#### Increased...

- # of orgs meeting TIC fidelity benchmarks
- use of trauma-sensitive practices
- staff retention

#### Decreased...

- use of seclusion & restraint
- traumatizing & retraumatizing practices

## Disseminate resources in order to...

- reduce seclusion & restraint
- enhance resilience
- address secondary trauma
- survey and address consumers' safety needs
- survey and address providers' safety needs

Eliminate service trauma & increase safety

#### Results in...

- all sectors assess for trauma
- use of common language across sectors
- TIC-AC subcommittees devoted to each sector
- State agencies issue a joint memo announcing TIC collaboration

### Results in...

- Increased TIC funding for systems' transformation
- Increased spending flexibility
- Identification of non TIC funding that supports TIC

# Identify sector specific...

- reasons for change
- barriers to change
- · definition of trauma training, messaging &
- trauma-specific interventions

coaching

#### Establish...

- common goals
- · quarterly intersectoral gathering
- · resources to be shared across sectors

with TIC principles Integrate TIC into WI medical

Align reimbursement policies

home & Medicaid

Include TIC requirements in service contracts

**Enhance collaboration** 

Address funding issues

Shift the culture

Shift the perspective

Shift the system